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ATTORNEY DOCKET NO.  
066416.0103

PATENT APPLICATION

jc525 U.S. PTO  
09/547627  
04/12/00

APPLICATION FOR U.S. PATENT UNDER 37 C.F.R. 1.53(b)  
TRANSMITTAL FORM

Box Patent Application  
ASSISTANT COMMISSIONER FOR PATENTS  
Washington, D.C. 20231

Sir:

Transmitted herewith for filing is the patent application  
of:

Inventor(s): Daniel N. Duncan, et al.

Entitled: METHOD AND SYSTEM FOR SCHEDULING INBOUND INQUIRIES

Enclosed are:   X   Specification(43 pages)  
  X   Drawing(s) (2 Sheets Formal)

  X   Unsigned combined Declaration and Power of Attorney.

       Information Disclosure Statement (IDS) PTO-1449 with  
copies of references cited.

  X   Certificate of Mailing

  X   Return Receipt Postcard

       An Assignment of the invention to **Austin Logistics  
Incorporated** is attached. A cover sheet in compliance  
with 37 C.F.R. §§ 3.28 and 3.31 is included with the  
Assignment recordation fee of \$40.00 pursuant to 37  
C.F.R. § 1.21(h).

Applicant is Small Entity.

FEE CALCULATION					FEE
	Number		Number Extra	Rate	Basic Fee
					\$ 345.00
Total Claims:	50	-20 =	30	X \$9 =	\$ 270.00
Independent Claims	5	-3 =	2	X \$39 =	\$ 78.00
TOTAL FILING FEE =					\$693.00


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PATENT APPLICATION

Enclosed is a check in the amount of \$693.00 to satisfy filing fee requirements under 37 C.F.R. § 1.16. Please charge any additional fees or credit any overpayment to Deposit Account No. 02-0384 of BAKER BOTTS L.L.P. **A duplicate copy of this sheet is enclosed.**

Respectfully submitted,

BAKER BOTTS L.L.P.  
Attorneys for Applicants

  
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Reg. No. 40,020

Date: April 12, 2000

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of: Daniel N. Duncan, et al.  
Date Filed: April 12, 2000  
Title: METHOD AND SYSTEM FOR SCHEDULING  
INBOUND INQUIRIES

Box Patent Application  
Honorable Assistant Commissioner  
of Patents  
Washington, D.C. 20231

Dear Sir:

CERTIFICATE OF MAILING BY EXPRESS MAIL

I hereby certify that the attached Transmittal, Patent Application, Verified Statement Claiming Small Entity Status, Declaration and Power of Attorney (unsigned), Formal Drawings are being deposited with the United States Postal Service "Express Mail Post Office to Addressee" service under 37 C.F.R. 1.10 on this 12th day of April, 2000, and is addressed to the Assistant Commissioner of Patents, Washington, D.C. 20231.

  
Matthew Beeter

Express Mail Receipt

No. EL519494519US  
Attorney's Docket:  
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